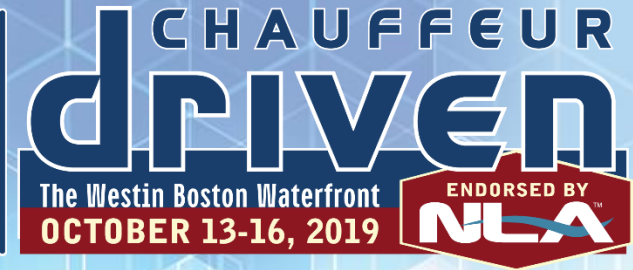


Education Sponsor



Give Peace a Chance: Workplace Conflict Resolution

Presented by Christina Davis of The LMC Groups

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GIVE PEACE A CHANCE

Workplace Conflict
Resolution



“Conflict is simply the energy created by the gap between what we want and what we are experiencing. If we define conflict as energy that’s created by the gap, then the real question is, ‘How are we going to use that energy?’”

- Nate Regier, PhD, CEO & Founder of Next Element





Poor Management
Unfair Treatment
Unclear Job Roles
Inadequate Training
Poor Communication
Poor Work Environment
Lack of Equal Opportunities
Bullying and Harassment
Significant Changes to the Company
Personality Clashes
Unrealistic Needs and Expectations
Unresolved Workplace Issues

CAUSES OF CONFLICT



Conflict Resolution Strategies We Use as Individuals

Avoiding
Competing
Accommodating
Collaborating
Compromising



CONFLICT RESOLUTION STRATEGIES

- Avoiding
- **Competing**
- Accommodating
- Collaborating
- Compromising

CONFLICT RESOLUTION STRATEGIES

- Avoiding
- Competing
- Accommodating
- Collaborating
- Compromising





CONFLICT RESOLUTION STRATEGIES

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- Compromising

CONFLICT RESOLUTION STRATEGIES

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- Collaborating
- **Compromising**



By F



HORIZONTAL



VERTICAL



Ways to Improve Communication

- Address Issues Immediately
- Set Clear Expectations
- Improve Listening Skills
- Recognize and Respect Differences

“If we manage conflict constructively,
we harness its energy for
creativity and development.”

- Kenneth Kaye



“All We are Saying, is Give Peace a Chance.”



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We help you find, engage, support, and keep your peeps.

Christina Davis, HR Director
Christina@lmcpeople.com

a member of the lmc groups



CHAUFFEUR
DRIVEN
The Westin Boston Waterfront
OCTOBER 13-16, 2019



Thank you for joining us!
**Stick around for our next session,
Create Longevity With Your Team,
which starts right here at 12:45 p.m.**